



For advisor use only. Not for client distribution



New mailbox for GSI New Business and Underwriting Operations

To enhance our service efficiency and ensure timely responses to your inquiries, we have created a new centralized mailbox for **Guranteed Standard Issue (GSI) New Business and Underwriting Operations**.

The previous mailbox (gisalessupport@rbc.com) will be phased out. Any requests sent to this mailbox will receive an automated reply directing senders to the new mailbox. **To avoid duplication and delay, please do not resend your initial email to the new address.**

Next steps

Effective immediately, please direct all related requests to: gsinbsupport@rbc.com.

Please update your records and replace gisalessupport@rbc.com with gsinbsupport@rbc.com for all future communications.

Questions?

If you have further questions, please call your local RBC Insurance® regional office at 1-866-235-4332 or your local Group Sales Consultant at 1-855-264-2174.