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New mailbox for Individual L&H New Business Services

We're excited to introduce a new Individual Life & Health New Business Services mailbox to make it easier to do business with us.

New Business Services (nbservices@rbc.com) will become the primary inbox for new business services requests and will replace the three listed mailboxes listed below effective **Sept. 15**.

- indnbservices@rbc.com
- nbmassmarket@rbc.com
- nboateam@rbc.com

Start using the new mailbox going forward. After Sept. 15, messages sent to the decommissioned addresses will receive an automated reply.

If you send an inquiry to the old inboxes prior to Sept. 15, please do not resend your inquiry to the new mailbox as this will avoid duplication and delay.

All forms and resources have been updated with the new email address.

Questions?

Please call your local RBC Insurance® regional office at 1-866-235-4332.